



POLICY OF IMS SHP GROUP

OUR VISION AND MISSION: We are a touch of purity. We use all our intellect and skills to offer reliable and safe products made from high quality materials. For ordinary and special moments. Every day since 1817.

We are here to provide our customers with a safe and quality product. Quality means that we work with selected raw materials and follow all procedures to ensure that our product meets the highest hygiene standards for our customers.

We support the development of a strong product safety culture and appreciate the exemplary approach of each employee in preventing incidents related to the safety of our products.

The integrated management system (IMS) contributes to the fulfilment of our vision and our mission at all levels of the SHP GROUP. This includes the quality and safety management system of our products, the environmental management and the occupational health and safety system and compliance with IFS and FSC requirements.

The management of SHP GROUP has decided to adopt the following principles binding on all employees of the companies associated with SHP Group:

- Permanently improve quality, understanding quality as the quality of products, processes, work, and our employees.
- Raise employee awareness of product safety culture and product protection.
- To provide more complex services to our customers.
- Ensure ecologically friendly production thus ensuring the financial and economic stability of the company.
- prevent the use of wood or fibers from disputed sources and comply with the requirements of FSC standard.
- Act in accordance with the Code of Ethics and create a working environment in which we act in accordance with our values, we fulfil our purpose and strategy.
- Comply with valid legislation regulating quality, environment and occupational health and safety management.
- Ensure adequate resources to ensure sustainable growth, human resources, infrastructure, and technology renewal.
- Continuously improve the efficiency of processes from the point of view of quality, environment, occupational health, and safety, as well as product safety and legality of household and personal care products.
- Ensure risk management, prevention of accidents, occupational diseases and environmental pollution through set targets and programmes.
- Support the training of employees for the performance of their work and their further development.
- Take individual responsibility for product safety and quality, safe and environmentally friendly behaviour.

Harmanec, september 2023

Richard Žigmund
CEO SHP GROUP

